ORIGINAL

INDIANA UTILITY REGULATORY COMMISSION

Approval of Pipeline Safety Division Settlement Agreement with Ohio Valley Gas Co.

Pursuant to I.C. 8-1-22.5-7, the Commission hereby approves the attached settlement agreement between the Pipeline Safety Division and Ohio Valley Gas Company.

William D. McCarty, Chairman

ABSENT

David W, Hadley, Commissioner

Larry S. Landis, Commissioner

Judith G. Ripley, Commissioner

ABSENT

David E. Ziegner, Commissioner

ATTEST:

Nancy Manley, Secretary to the Commission

Date: Sure 30, 2004

JUN 3 0 2004

STIPULATION AND SETTLEMENT AGREEMENT

This Stipulation and Settlement Agreement ("Settlement") entered into between the Pipeline Safety Division ("Division") of the Indiana Utility Regulatory Commission ("Commission") and Ohio Valley Gas Corporation and Ohio Valley Gas, Inc. (collectively, "OVG" or "Respondent") to resolve issues arising out of inspections by the Division of OVG's records,

WITNESSETH:

WHEREAS, inspections of OVG's records by the Division in 2001, 2002 and 2003 have caused the Division to issue OVG, on March 9, 2004, a "Notice of Violation and Proposed Resolution" ("Notice") which Notice alleges certain violations of state and federal pipeline safety requirements during the years 2000, 2001 and 2002 and proposes certain remedies; and

WHEREAS, also on March 9, 2004, OVG furnished the Division a detailed report of its activities and remedial action taken following the Division's 2003 inspection of OVG's 2002 records ("OVG's Response"); and

WHEREAS, the Settling Parties recognize the cost and uncertainty of litigation pursuant to IND. CODE § 8-1-22.5-7, and the desirability of consensual and voluntary resolution of all issues identified by the Notice, and recognize the legitimate interests and good faith of each of the Settling Parties; and

WHEREAS, the Division and OVG have conferred concerning the Division's Notice and OVG's Response, and mutually desire to recommend to the Commission a compromise and settlement of the issues addressed by the Notice and Response.

NOW THEREFORE, the Settling Parties agree as follows:

I. Background

On November 30, 2001, and December 10, 2001, an inspection of OVG's operating records for the 2000 calendar year was undertaken by the Division. On January 24, 2002, a letter to Mr. Ron Loyd, Ohio Valley Gas, 111 Energy Park Drive, Winchester, Indiana 47394-0469, notified OVG of apparent non-compliance with regard to maintenance items required by 49 C.F.R. §§ 192.465, 192.723, 192.739 and 192.747. The Division was unable to verify that the maintenance items had been completed within the timeframes set forth in the codes. A reply from OVG was received by the Division on February 17, 2002, by which OVG outlined the steps being taken to address the identified violations to bring OVG into compliance with pipeline safety requirements.

On November 26, 2002, the Division conducted an inspection of OVG's 2001 operating records. Continuing non-compliance with requirements for annual maintenance activities was cited in a letter to OVG dated January 6, 2003. On February 17, 2003, the Division received OVG's reply stating that the identified non-compliances would be corrected prior to the next inspection.

On November 24 and 25, 2003, an inspection of OVG's 2002 records was performed by the Division. During the inspection, the Division observed that certain violations identified by the Division in its 2001 and 2002 inspections had not been fully corrected. Additionally, the Division noted that OVG's procedural manual for operations, maintenance and emergencies had not been reviewed or updated in accordance with 49 C.F.R. § 192.605.

On March 9, 2004, representatives of OVG and representatives of the Division met with counsel for the Commission, at which time OVG was furnished the Notice, and OVG furnished the Division its Response, a copy of which is attached to and made a part hereof. The Notice provided OVG with an opportunity for public hearing. Thereafter, counsel for OVG met with counsel for the Division on March 16, 2004. As a result of discussions at these meetings and subsequent telephone conferences this compromise and Settlement was agreed to, subject to its approval by the Commission at a duly scheduled and noticed Commission conference at which the Settlement is a duly noticed agenda item.

II. Jurisdiction

IND. CODE § 8-1-22.5-7 provides that:

- (a) A person who is engaged in the transportation of gas or owns, operates or leases pipeline facilities who violates any provision of this chapter or any regulations issued pursuant to this chapter, is subject to a civil penalty not to exceed ten thousand dollars (\$10,000) for each violation for each day that the violation persists. However, the maximum civil penalty may not exceed five hundred thousand dollars (\$500,000) for any related series of violations.
- (b) The commission may, after notice and opportunity for public hearing, impose a civil penalty not to exceed the amount specified in subsection (a) against a person who violates this chapter or any rules issued pursuant to this chapter, and may compromise and collect the penalties which are payable to the state as otherwise provided by law. However, a penalty may not be assessed or collected for any violation for which the person has been found liable under the Federal Pipeline Safety Act.

OVG is engaged in the transportation of gas and owns, operates or leases pipeline facilities as defined in IND. CODE § 8-1-22.5-7 and is subject to the jurisdiction of the Commission in the manner and to the extent provided by the laws of the State of Indiana.

In determining the amount of any penalty, the following criteria should be considered: nature, circumstances and gravity of the violation, degree of Respondent's culpability, history of prior violations, Respondent's ability to pay the penalty, good faith by Respondent in attempting to achieve compliance, the effect of Respondent's ability to continue in business, extenuating circumstances beyond Respondent's control that precipitates, aggravates or contributes to non-compliance, and such other matters as justice may require.

III. Agreed Resolution

Based on the Division's inspections and the resulting Notice and OVG's Response to the Notice, and considering all the criteria referenced above, the Settling Parties agree to take the following actions:

- 1. OVG shall review and revise, as necessary its procedural manual for operations, maintenance and emergencies. OVG shall submit to the Division within one hundred (120) days a written report outlining the steps being taken to make such revisions and submit a written report to the Division when the revision is completed. Further, OVG's remedial actions alleged by its Response shall be evident at the Division's subsequent inspection.
- 2. OVG shall pay into the Indiana General Fund a civil penalty in the sum of Five Thousand Dollars (\$5,000.00) within thirty (30) days of approval of this Settlement by the Commission.
- 3. If this Settlement is approved by the commission as provided herein OVG shall waive its right to formal hearings before the Commission regarding the issues referenced in the Notice and all requirements of OVG relative to the Notice and the pipeline safety requirements referenced in the Notice shall be deemed satisfied, subject only to the requirements of subsections 1 and 2 above.

IV. Effect and Use of Settlement

- 1. This Settlement is solely the result of compromise in the settlement process and shall not, in whole or in any part, constitute or be cited as precedent or deemed an admission by any Settling Party in any other proceeding or proceedings before this Commission or in any other jurisdiction except as necessary to enforce its terms before the Commission or any court of competent jurisdiction. This Settlement is without prejudice to and shall not constitute a waiver of any position that any of the Settling Parties may take with respect to any or all of the issues resolved herein in any future regulatory or other proceedings and, failing approval of this Settlement by the Commission, shall not be admissible or discussed in any subsequent proceeding or proceedings.
- 2. In the event this Settlement is not approved, the Settling Parties expressly reserve all of their rights to assert and respond to allegations of non-compliance by OVG of state and federal pipeline safety requirements as referenced by the Notice and pursuant to IND. CODE § 8-1-22.5-1 et seq.
- 3. The undersigned have represented that they are fully authorized to execute the Settlement on behalf of the Division and OVG who will be bound thereby.
- 4. The communications and discussions during the negotiations and conferences that produced the Settlement have been conducted with the explicit understanding that they are or relate to offers of settlement and therefore are privileged and not admissible in any proceeding before this Commission or in any other jurisdiction.

- 5. This Settlement constitutes the entire agreement among the Settling Parties pertaining to the subject matter of this Settlement and supersedes all prior agreements, negotiations, proposals, and representations, whether written or oral, and all contemporaneous oral agreements, negotiations, proposals, and representations concerning that subject matter. No representations, understandings, or agreement, expressed or implied, have been made or relief upon in the making of this Settlement other than those specifically set forth herein.
- 6. Except as may be specifically set forth in this Settlement, this Settlement does not provide and shall not be construed to provide third parties with any adequately address, claim, liability, reimbursement, cause of action, or other right or privilege.
- 7. This Settlement may be executed in multiple counterparts, each of which shall be deemed an original, but all of which shall together constitute but one and the same document.
- 9. The headings in this Settlement are inserted for convenience and identification only and shall not be considered in the interpretation of this Settlement.
- 10. Various provisions of this Settlement were drafted by the Settling Parties. Therefore, this Settlement shall not be strictly construed against any of the Settling Parties as drafters of this Settlement.
- 11. This Settlement shall be binding on all Settling Parties and their successors and interests.

ACCEPTED AND AGREED as of the 10th day of June . 2004.

IURC Pipeline Safety Division:

Ohio Valley Gas Corporation:

Ohio Valley Gas, Inc.:

Annmarie Robertson

Pipeline Safety Division Director

Lloyd M. Spencer

Vice President and General Manager

I-46980 v5 (5/18/04)

INDIANA UTILITY REGULATORY COMMISSION 302 W. WASHINGTON STREET, SUITE E-306 INDIANAPOLIS, INDIANA 46204-2764



http://www.state.in.us/iurc/ Office: (317) 232-2701 Facsimile: (317) 232-6758

Date: March 9, 2004

Ohio Valley Gas Corporation Ohio Valley Gas, Inc. Attn: Registered Agent P.O. Box 469 Winchester, IN 47394

Mr. Ron L. Loyd Ohio Valley Gas 111 Energy Park Drive Winchester, IN 47394-0469

VIA CERTIFIED MAIL: List Tracking Number Here

NOTICE OF VIOLATION AND PROPOSED RESOLUTION

Between November 30, 2001 and November 25, 2003, the Pipeline Safety Division of the Indiana Utility Regulatory Commission conducted inspections of Ohio Valley Gas Corporation and Ohio Valley Gas, Inc. pursuant to IC 8-1-22.5. As a result of the inspections, violations of Pipeline Safety regulations were found as follows:

49 CFR 192.603: Records were insufficient or unavailable to verify compliance

49 CFR 192.703: Failure to maintain records of certain maintenance activities

49 CFR 192.723: Failure to conduct leakage surveys in accordance with the requirements set forth in this section

49 CFR 192.739: Failure to inspect pressure limiting and regulating stations in accordance with this section

49 CFR 192.747: Failure to check service critical valves in accordance with this section

49 CFR 192.605: Failure to review and update procedural manual for operations, maintenance and emergencies

170 IAC 5-3-2 Item XIV (d): Failure to maintain adequate records of surveys, inspections and repairs

The enclosed Stipulation and Settlement Agreement outlines the Pipeline Safety Division's proposed resolution of the violations found. Within thirty (30) days of the date of receipt of this letter, Ohio Valley Gas should respond to this Notice. Ohio Valley Gas should respond to this Notice in one of the following ways:

- (1) request an informal conference with the Pipeline Safety Director and her staff to discuss the violation(s); or
- (2) Ohio Valley may agree to the proposed resolution by submitting a signed copy of the enclosed proposed Stipulation and Settlement Agreement along with a check made payable to the Indiana State Treasury.

If Ohio Valley Gas requests an informal conference, a date and time for such conference will be arranged the basis of the alleged violations will be reviewed. Representatives for Ohio Valley Gas may explain the company's position and may present alternatives for solution of the problem. The Gas Pipeline Safety Division will be represented by the Director or her designee.

If the Pipeline Safety Director and Ohio Valley Gas are able to reach a mutually satisfactory resolution on an informal basis, the Director will submit a Stipulation and Settlement Agreement for approval by the Commission. If Ohio Valley fails to respond to this Notice within thirty (30) days of receipt, the Indiana Utility Regulatory Commission will initiate formal enforcement proceedings against Ohio Valley Gas.

Sincerely,

Annmarie Robertson

Pipeline Safety Division Director

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MEMORANDUM

SUBJECT: Recap of 2002 Ohio Valley Records Inspection (11/26/03); Response to.

DATE: March 9, 2004

TO: Annmarie Robertson

Dear Annmarie:

The following information is provided in response to your (and Mike Orr's) findings during your 2003 inspection of our 2002 records:

1. <u>Leak Survey (Business Areas):</u>

- Portland "Could not verify the 2001 survey date for compliance." See attached Engineering Notice No. 06-01 (2/12/01) which specifies the need to complete this work not later than April 1, 2001. Also see attached copy of OVG Weekly Operating Report (Portland) for week ending 2/17/01 which indicates that the survey in question was completed.
- Winchester "Could not verify the 2001 survey date for compliance." See attached copy of OVG Weekly Operating Report (Winchester/Union City) for week ending 2/3/01 which indicates that the survey in question was completed.

Leak Survey (High Occupancy & Public Buildings):

- Portland "Could not verify the 2001 survey date for compliance." See attached copy of OVG Weekly Operating Report (Portland) for week ending 2/3/01 which indicates that the survey in question was completed.
- Winchester "Missing from records examined." See attached copies of OVG Weekly Operating Reports (Winchester/Union City) for weeks ending 1/5/02 thru 2/19/02 which indicate that the survey in question was completed
- Connersville "Could not verify the 2001 survey date for compliance." See attached copies of OVG Weekly Operating Report (Connersville) for weeks ending 1/13/01 thru 3/3/01 which indicate that the survey in question was completed.
- Sullivan "Could not verify the 2001 survey date for compliance." See attached copies of OVG Weekly Operating Reports (Sullivan) for weeks ending 12/9/00 thru 12/30/00 which indicate that the survey in question was completed.

Leak Survey (Residential Services – 5 year cycle):

• Winchester – "12/2/02 In 1998 performed July; Out of compliance." – OVG acknowledges that the 2002 survey in question was not completed within five (5) years of the previous survey (1997). As evidenced by the completion dates for other OVG districts, this particular survey is generally completed in the late spring of each year. However, in 2002 our Winchester district personnel were heavily involved in completing relocation work to allow for a major highway improvement project (S.R. 32) through the middle of town. This work was ongoing throughout the year, and resulted in an inadvertent delay in completing the required survey in a timely manner.

To correct this situation OVG is proposing to decrease our prescribed survey interval from five (5) years to four (4) years, effectively surveying 25% of all residential services on an annual basis as opposed to our current policy of only surveying 20% per year. This change should preclude the possibility of us falling into non-compliance with regard to the DOT required 5-year interval for such surveys.

Similarly, we are proposing to decrease our prescribed survey interval for b are (unprotected) services from three (3) years to two (2) years, effectively surveying 50% of such services on an annual basis as opposed to our current policy of surveying 33.33% per year. This should preclude the possibility of us falling into non-compliance with regard to the DOT required 3-year interval for such surveys.

Regulator Station Inspections:

- Winchester "All 2001 Regulator Station inspections were performed in 2002. All 2002 Regulator Station inspections performed After December 1, 2002. Ohio Valley O & M Manual states Regulator Station WILL be inspected PRIOR to December 1 each year. Could not verify compliance." OVG acknowledges that our O & M Manual currently states that these inspections are to be completed prior to 12/1 of each year. So that we are not in non-compliance with our own Manual, we are proposing to change the wording to indicate that these inspections should be completed by 12/1 of each year instead of shall. Also, with our 2001 inspections having been completed between 1/7/02 and 2/4/02, and the 2002 inspections then being completed between 12/4/02 and 12/26/02, we believe that other than non-compliance with our self-imposed completion date of 12/1 of each year we are in compliance for 2002.
- Connersville "56 Regulator Stations in compliance. 54 Regulator Stations out of compliance." OVG has essentially verified OPS' numbers in this regard. The non-compliance issue stems from the fact that the 2001 inspections, for whatever reason, were started in May 2001, and the 2002 inspections were not completed until 11/14/02, thereby rendering c ertain stations in non-compliance with the "not to exceed 15 month interval between inspections". Note: 2003 inspections were completed between 7/8/03 and 12/30/03, thereby compliant with DOT requirements.

- Tell City—"All 2001 Regulator Inspections performed after December 1, 2001 or in 2002. Fifteen (15) Regulator Inspections performed after December 1, 2002." OVG acknowledges the same deficiencies noted above (Winchester) with respect to not all stations being completed by our self-imposed completion date of 12/1 of each year. However, all stations (with a few exceptions) were inspected both in 2001 and 2002, with not more than 15 months between inspections.
- Sullivan "Could not verify compliance since many Regulator Inspections performed after December 1, 2001. Four (4) Regulator Inspections after December 1, 2002." OVG acknowledges the same deficiencies noted above (Winchester) with respect to not all stations being completed by our self-imposed completion date of 12/1 of each year. However, all stations were inspected in both 2001 and 2002, with not more than 15 months between inspections.

Emergency Valve Inspections:

- Portland "April 2001. October 2002. Out of compliance." OVG acknowledges exceeding the DOT's 15 month between successive inspections limitation. Once again, however, this deficiency is believed to be a direct result of the aforementioned state highway project in Winchester, as our Portland crew was temporarily assigned to Winchester for the entire summer of 2002 to assist with the required relocation of facilities to allow the highway work to proceed. 2003 inspections were completed in September, thus rendering us compliant.
- Winchester "68 valves **Out of compliance.** 133 valves inspected in 2002 for the 2001 inspection." OVG acknowledges the alleged violations, but again indicates that the extenuating circumstances related to the S.R. 32 highway improvement project was the primarily cause of our delinquency in getting these inspections completed within the DOT's 15 month between successive inspections limitation.
- Connersville "April, May, June 2001. December 2002. Out of compliance." –
 OVG can cite no particular reason why these inspections exceeded the DOT's 15
 month between successive inspections limitation. It should be noted, however, that
 the 2003 inspections were completed in August, thus well within the requirements of
 the DOT code.
- Tell City April & May 2001. October & November 2002. Out of compliance." OVG acknowledges exceeding the DOT's 15 month between successive inspections limitation. Again, work required in connection with an INDOT project involving the reconstruction of S.R. 237 (Perry Co.) was instrumental in our not completing the required inspections within the 15 month limitation. It should be noted that the 2003 inspections were completed in October, thus well within the requirements of the DOT code.

In summary, while OVG acknowledges certain timing deficiencies in the completion of certain required inspections, we feel that certain extenuating circumstances present in calendar year 2002 (specifically, our involvement with various state highway projects), led to most of those deficiencies. With respect to the primary areas of possible non-compliance cited in Mike Orr's memo to you, namely Regulator Station Inspections and Emergency Valve Inspections, our 2003 records will verify that these areas of concern have been addressed.

I would also like you to know that we are currently in the process of making a comprehensive review of our O & M Manual, and certainly plan to address any self-imposed limitations that may be too restrictive, as well as any which may lend themselves to "trapping" us into the possibility of noncompliance.

Thank you for your consideration of the above.

Sincerely yours, Ohio Valley Gas Corporation

R. L. Loyd

Vice President & Chief Engineer

RLL:s

OHIO VALLEY GAS CORPORATION

Conan Wallace

February 12, 2001

ENGINEERING NOTICE NO. 06-01

To:

All Districts

Subject:

2001 Downtown Mains, Services, & Building Leakage Survey; Scheduling of.

Enclosure:

(1) Listing of Public and Commercial Area Buildings

- 1. <u>Discussion</u>: Subject survey shall include all mains and services to the buildings in the downtown-commercial areas. Also included shall be areas of wall-to-wall concrete/asphalt where a leak could create a hazardous situation (i.e. shopping malls).
- 2. <u>Action</u>: Subject survey shall be conducted solely by OVG personnel. The survey should be completed by April 1, 2001. If unable to complete by the prescribed date, advise OVG Engineering (R. L. Loyd) as to when you will be completing.

If time permits, and if the proper arrangements can be made, the Public Building Leak Detection Survey may be conducted in conjunction with subject survey for buildings that have not already been surveyed under the former. However, it is emphasized that when a positive leak (downstream of the meter) is determined in this situation, both OVG Form #106 and Form #106c must be filled out. As always where no leaks are discovered on customer piping, a Form #106c must be filled out so stating.

- 3. Reporting Requirements: Upon completion of survey, the District Manager shall forward to this office the listing of buildings surveyed (Enclosure (1) with the green copies of Form #106 for all positive leaks. The listing of buildings to survey should be amended in conjunction with the survey so an up to date listing is always available.
- 4. <u>Cancellation</u>: This Notice shall be cancelled upon the completion of the above action; and for record purposes on 6/30/01.

R. L. Loyd

Vice President & Chief Engineer

RLL:tjc

cc: Remaining Standard Distribution List (less enclosure)

RLL
HCL
SAM , , ,
SAM

DISTRICT	Portland		1	NEEK ENDING	February 17, 2	્રા,,,,,,, 001
CUSTOMERS (CONNECTED	1	.0	NO. OF RANGES SO		
CUSTOMERS D	DISCONNECTED	1	0	NO. OF WATER HEA	ATERS SOLD	_
CUSTOMER NE	T GAIN OR LOSS - WEEK		0	NO. OF SPACE HEA	TERS SOLD	
CUSTOMER NE	T GAIN OR LOSS - Y-T-D		5	NO. OF GAS GRILLS	SOLD	
NO. OF OFFICE	/ OUTSIDE EMPLOYEES	4	6	NO. OF DRYERS SO	LD	
NO. OF SERVIC	E CALLS / METER CHANGE-OUTS	20	3	NO. OF NEW SERVICE	CES INSTALLED	
NO. OF LEAK C	ALLS (COMPANY / CUSTOMER)		2	NO. OF SERVICES R	EPLACED	1
NO. OF LEAKS F	REPAIRED	1		NO. OF SERVICES R	ETIRED	3
LOST HOURS D	UE TO ACCIDENTS - WEEK	NONE		LOST HOURS DUE T	O ACCIDENTS - Y-T-D	NONE

- 1. Worked on & finished the downtown mains and services leakage survey
- 2. Retired three service lines, houses being torn down

(V)VACATION (S) SICKNESS (B) BEREAVEMENT (J)JURY DUTY (WC)WORKER'S COMPENSATION (O)OTHER ABSENCES
Bill Zimmerman (S) 1

Number of Attachments_

Signed

OVG FORM NO. 8 (Rev. 11/99)

OHIO VALLEY GAS CORPORATION / OHIO VALLEY GAS, INCHEL SAM

WOR DIST.
RLL
HCL
SAM

DISTRICT	Winchester/Union City		N	EEK ENDING	February 3, 200	01
CUSTOMERS CONNECTED			31	NO. OF RANGES SO	OLD	
CUSTOMERS D	CUSTOMERS DISCONNECTED		30	NO. OF WATER HEA	ATERS SOLD	3
CUSTOMER NE	CUSTOMER NET GAIN OR LOSS - WEEK		1	NO. OF SPACE HEA	TERS SOLD	1
CUSTOMER NE	CUSTOMER NET GAIN OR LOSS - Y-T-D		-4	NO. OF GAS GRILLS	SSOLD	
NO. OF OFFICE	/ OUTSIDE EMPLOYEES	9	13	NO. OF DRYERS SO	LD	
NO. OF SERVIC	E CALLS / METER CHANGE-OUTS	66	3	NO. OF NEW SERVICE	CES INSTALLED	
NO. OF LEAK C	NO. OF LEAK CALLS (COMPANY / CUSTOMER)		3	NO. OF SERVICES REPLACED		
NO. OF LEAKS REPAIRED			3	NO. OF SERVICES R	ETIRED	
LOST HOURS DUE TO ACCIDENTS - WEEK)	LOST HOURS DUE T	O ACCIDENTS - Y-T-D	40

- 1)The crew checked a complaint from UC officials regarding subsidence in an alley. We presumed it to be where we did an upgrade and tie-ins last summer. However, it was bell holes and main installation from the late 1980's. Why it is subsiding now is an interesting phenomenon. An MJO was completed at the Randolph Nursing Home due to addition of three commercial gas dryers.
- 2)Most of the work involved final preparations for DOT inspections. Engines and parts were degreased, mufflers replaced, etc. Vehicle 207, 1979 Ford 1.5 Ton Dump Truck, is causing the most problems. It has a worn steering gear box, frame deficiencies and holes in the dump bed. We should be able to make the frame and dump bed repairs, but the steering gear box replacement is estimated at \$700 \$800.
- 3)We are getting our trailers ready for painting. The worst will get sandblasted. We are checking local vendors for paint prices. We hope to paint all trailers a standard JD yellow.
- 4) Jeff Green is working to get all Winchester District multiple meter settings properly tagged. Several were outdated with customer names, some had been painted over several times, and some did not have any tags. Surprisingly, we have well over 300 accts at multiple settings.
- 5)G & G Marketing is still having financial problems and not in production. They are working to resolve issues with their bank and Good Humor-Breyers. Their bank is partnering with a larger bank and GH-B has agreed they were underbilled by G&G. They are also seeking other customers so they will not be so dependent on GH-B. We are keeping weekly contact with G&G.
- 6)Both UC and Winchester Downtown Mains and Services surveys were completed. New employees Jerry Fair and Kent Bothast assisted Bob Mangas and Jim Thornburg.
- 7)The attached Indianapolis Star article stating natural gas pricing gripes are "misdirected" is well received and will be used to help respond to complaints.

(V)VACATION (S	S) SICKNESS	(B) BEREAVEMENT	(J) JURY DUTY	(WC)WORKER'S COMPENSATION	(O)OTHER ABSENCES
Carolyn Mart Kathi Thomas James Thornb	in (S) 2 (S) 2	Jeff Jeff	Horn (S) 3. Green (S) 5	5	

Number of Attachments 3

Signed

LA Wallow

219 /26 8115 Feb 05,01

OHIO VALLEY GAS CORPORATION / OHIO VALLEY GAS, INC. RLL WEEKLY OPERATING REPORT

WOR DIST.

RLL
HCL 02/05/01
SAM

DISTRICT	Portland		W	EEK ENDING	February 3, 2001	
CUSTOMERS CONNECTED		23		NO. OF RANGES S	OLD	
CUSTOMERS D	DISCONNECTED	26		NO. OF WATER HE	ATERS SOLD	
CUSTOMER NE	T GAIN OR LOSS - WEEK	- 3		NO. OF SPACE HEA	ATERS SOLD	
CUSTOMER NE	T GAIN OR LOSS - Y-T-D	-1		NO. OF GAS GRILLS SOLD		
NO. OF OFFICE	/ OUTSIDE EMPLOYEES	4	6	NO. OF DRYERS SO	OLD	
NO. OF SERVIC	E CALLS / METER CHANGE-OUTS	17		NO. OF NEW SERVI	CES INSTALLED	
NO. OF LEAK C	ALLS (COMPANY / CUSTOMER)		4	NO. OF SERVICES I	REPLACED	
NO. OF LEAKS REPAIRED		2		NO. OF SERVICES RETIRED		
LOST HOURS	DUE TO ACCIDENTS - WEEK	NONE		LOST HOURS DUE TO ACCIDENTS - Y-T-D		NONE

- 1. Finished annual public building leak survey
- 2. Practiced welding and getting material ready for weld testing next week
- 3. Picked up supplies at Winchester
- 4. Joe Jobe attended Superintendents Meeting in Winchester

(V)VACATION (S) SICKNESS (B) BEREAVEMENT (J)JURY DUTY (WC)WORKER'S COMPENSATION (O)OTHER ABSENCES
Bill Zimmerman (V) 16
Linda Zimmerman (V) 16
Scott Rines (S) 4

Number of Attachments O

Signed

DISTRICT	Winchester/Union City			EEK ENDING	January 5, 2002	
CUSTOMERS C	CONNECTED	4:	3	NO. OF RANGES S		T
CUSTOMERS D	ISCONNECTED	30		NO. OF WATER HE	ATERS SOLD	-
CUSTOMER NE	T GAIN OR LOSS - WEEK	13	}	NO. OF SPACE HEA	ATERS SOLD	2
CUSTOMER NE	T GAIN OR LOSS - Y-T-D	13	}	NO. OF GAS GRILL	S SOLD	
NO. OF OFFICE	/ OUTSIDE EMPLOYEES	9	13	NO. OF DRYERS SO	DLD	
N∩. OF SERVIC	E CALLS / METER CHANGE-OUTS	61	4	NO. OF NEW SERVI	CES INSTALLED	ļ ,
NO. OF LEAK CA	ALLS (COMPANY / CUSTOMER)	0	4	NO. OF SERVICES F	REPLACED	
N○. OF LEAKS F	REPAIRED	4		NO. OF SERVICES F	RETIRED	
LOST HOURS D	UE TO ACCIDENTS - WEEK	0		LOST HOURS DUE 1	TO ACCIDENTS - Y-T-D	0

- 1)The crew installed a service to a new house under construction at the intersection of Old US Hwy 27 and US Hwy 27 south of Winchester. The house will have three gas fireplaces, a water heater and a garage heater, but heating will be with a ground water heat pump. We had to bore Old 27 for the service and the yard line was approximately 140'.
- 2)The crew started the 2001 Regulator Station Test and Inspections and the 2001 Emergency Valve Maintenance. We will concentrated on completion of these ASAP.
- 3) Bill Fields and Kent Bothast continue to work on completion of the R&R Survey.
- 4) Plastic fusion tests were completed by the crew under Russ Ozbun's supervision.
- 5)Jeff Green and Kevin Jones started the Public Building Survey. They completed the school building portion before school started this past summer. Bob Mangas has completed the UC portion of this survey.
- 6)Mark Haney replaced the wiring harness and fuel pump on meter reading vehicle 219. We had problems with after market pumps on this truck and finally had to replace with a Ford pump. Mark also replaced the motor mounts in vehicle 692, '92 Ford Taurus.
- 7) After dismantling the air unit of the under deck air compressor on welding truck 218, it was determined that gear whine was causing the screeching noise heard when in operation just prior to its shut down. We did notice a slight wear point in a ball bearing, but this would not cause the unit to behave in this manner. So, we need to replace the air unit to this air compressor.
- 8) Keith Miller, Miller Pipeline, was here Friday to look over the SR 28 extension. Permit and easement work on this job is on schedule, however we are still working on a properly owner with several different tracts that represent about a third of the job. He wanted to delay discussions until after the first of the year.

(V° VACATION (S) SICKNESS	(B) BEREAVEMENT (J)JURY DUTY	(WC)WORKER'S COMPENSATION (O)OTHER ABSENCES
Conan Wallace (V) 3	Lee Glidewell (V) 9	Steve Copeland (V) 8
Jim Thornburg (V) 4	Dean Pratt (V) 8	Bill Fields (0) 8 Birthday
Jeff Horn (V) 4	Melvin Lewis (V) 2	1222do (0) O Birchuay
	7/ 71	

Number of Attachments 0 Signed LA Wallue _____, District Manager

DISTRICT	Winchester/Union City			WEEK ENDING JANUSRY 19, 2		2
CUSTOMERS CONNECTED		2	24	NO. OF RANGES SO	OLD	1
CUSTOMERS D	CUSTOMERS DISCONNECTED		9	NO. OF WATER HEA	ATERS SOLD	1
CUSTOMER NET GAIN OR LOSS - WEEK				NO. OF SPACE HEA	TERS SOLD	1
CUSTOMER NE	CUSTOMER NET GAIN OR LOSS - Y-T-D		3	NO. OF GAS GRILLS SOLD		-
NO. OF OFFICE	/ OUTSIDE EMPLOYEES	9	1.3	NO. OF DRYERS SO	LD	
NO. OF SERVIC	E CALLS / METER CHANGE-OUTS	72	1	NO. OF NEW SERVICE	CES INSTALLED	
NO. OF LEAK CA	ALLS (COMPANY / CUSTOMER)	6	10	NO. OF SERVICES REPLACED		1
NO. OF LEAKS	REPAIRED	10	5	NO. OF SERVICES R	ETIRED	
LOST HOURS DUE TO ACCIDENTS - WEEK		C)	LOST HOURS DUE TO ACCIDENTS - Y-T-D		0

- 1)Leak repair and carryover 2001 maintenance items were completed by the crew this week. A "B" leak on a residential service on E Church St in Lynn was repaired by retiring the old service and installing new. The main was coated, but the service was bare. The leak was under a new sidewalk and driveway. Fortunately, we were able to tunnel under the drive for the retirement. The Service Department repaired several meter set leaks found on the recent Downtown Mains and Services Survey.
- 2) The Service Department also completed several Public Building Leak Surveys this week.
- 3)The crew continues tho work on 2001 Emergency Valve Maintenance and Inspections and Regulator Station Tests and Inspections.
- 4) The crew hauled junk pipe and fittings to Richmond for recycling. No monetary value was obtained. So, we have contacted a local junk dealer about picking up scrap pieces at our Winchester warehouse. We will place in a bin and he will haul away. Hopefully, this will keep our pile from getting out of hand and save the expense of hauling to Richmond.
- 5)Mark Haney adjusted the clutch free movement on Connersville's welding truck. Afterward, he tried to simulate the clutch slippage problem experienced by Connersville, but was unable to duplicate. He noted the wear on the clutch plate was not excessive, so the truck was returned to Connersville. He also repaired an exhaust leak on stand-by vehicle 204.
- 6)The new air unit for the under deck air compressor on vehicle 218 was received and installed. Unfortunately, the same noise occurred. We have contacted Vanair, supplier of the unit and now we are looking to replace the PTO. We are waiting to determine the type of PTO and if the clearances on the drive shaft are proper (PTO was replaced approximately 18 months ago).
- 7)Jeff Horn worked on certifying the new weld procedures with Adam Schrader and Russ Ozbun.

Conan Wall	.ace (V) 8 :land (O) 8 1		W D	(J)JURY DUTY Fields (V) E Green (V)	8	RKER'S COMPENSATION R A Mangas (B) Kathy Debolt (V	
Number of	Attachments_	5	Signed	_ CA/	Walke	e e	, District Manager

1				40 MEI OILI	
DISTRICT	Winchester/Union City W			VEEK ENDING JANUARY 26, 2002	
CUSTOMERS CONNECTED			28	NO. OF RANGES SOLD	
CUSTOMERS DISCONNECTED		26		NO. OF WATER HEATERS SOLD	
CUSTOMER NET GAIN OR LOSS - WEEK		12		NO. OF SPACE HEATERS SOLD	1
CUSTOMER NET GAIN OR LOSS - Y-T-D		125		NO. OF GAS GRILLS SOLD	
NO. OF OFFICE	OUTSIDE EMPLOYEES	9	13	NO. OF DPYERS SOLD	
NO. OF SERVICE	CALLS / METER CHANGE-OUTS	155	2	NO. OF NEW SERVICES INSTALLED	-
NO. OF LEAK CA	LLS (COMPANY / CUSTOMER)	n	6	NO. OF SERVICES REPLACED	
NO. OF LEAKS R	NO. OF LEAKS REPAIRED		<u> </u>	NO. OF SERVICES RETIRED	
OST HOURS DUE TO ACCIDENTS - WEEK		0		LOST HOURS DUE TO ACCIDENTS - Y-T-D	
CALIFORNIA INCIDENTALIA	plaints dominated both effices as			- 1-1-D	0

1)High bill complaints dominated both offices as approximately half the above listed service calls were for checking meter readings. The office staffs actually deflected most requests for re-reads with explanation of higher degree days, two extra days in the cycle and higher gas costs than last year. In our final billing batches, the consumption's were sometimes three to four times higher than the December billing. As these bills were hitting the street, the complaints came in droves, both in person and on the phone. At times we had more than one complaining in the office while the phone lines were tied up with complaints. Most customers were satisfied particularly when learning that gas costs are declining.

- 2)I ligh bill complaints aside, we seem to be picking up some momentum in gas service connections. Probably most of the 25 we picked up since 12/31/01 has to do with the late arriving winter weather. However, we are picking up requests for new services (4 to do, 1 completed).
- 3)Kent Bothast received a call from a passerby last Saturday regarding an odor complaint. When Kent arrived at the house, he stuck the CGI probe through a deadbolt opening at the front door. He got 18% LEL so he immediately checked the meter and found it spinning. After shutting off the meter, he tried to gain entry. The occupant was reluctant to let Kent in. He was able to go upstairs, but not enter the main living area where the gas appliances were located. Kent verified the gas had dissipated, then locked the meter. We later were able to gain entry and found the customer fuel line would not hold any air pressure. The house was a total wreck, the floors wobbled with each step and the floor near a space heater was severely bowed, possibly the leak origin.
- 5) The crew continued work on 2001 maintenance items including Emergency Valve Mntnc, Reg Stn T&I and Trunkline Patrol. The service department continues the Public Bldg Survey. Also worked on vehicle inspections.
- 6) Steve Copeland and Bill Fields were certified under the new weld testing procedures.
- 7)Jeff Horn was able to obtain the easements from the property owner that represents about 1/3rd of the SR 28 job. 8)Sold a 50 gallon Power Shot water heater for a new house under construction south of Wihcester on Old 27.

(V)VACATION Carolyn Ma Carolyn Ma Lora Ward	rtin (V) 8	31111	(J)JURY DUTY Thornburg Mangas (B)	(V) 4	ORKER'S COMPENSATION Jeff Horn (V) 6 Mark Haney (V) 4	

DIOTOIO-				IO REPURI		
DISTRICT	RICT Winchester/Union City			VEEK ENDING	FEBRUARY 2, 2002	
CUSTOMERS CONNECTED		17		NO. OF RANGES SOLD		T
CUSTOMERS DISCONNECTED		18		NO. OF WATER HEA	ATERS SOLD	
CUSTOMER NET GAIN OR LOSS - WEEK				NO. OF SPACE HEA		3
CUSTOMER NET GAIN OR LOSS - Y-T-D				NO. OF GAS GRILLS		-
NO. OF OFFICE	OUTSIDE EMPLOYEES	9	13	NO. OF DRYERS SOI		
NO. OF SERVICE	CALLS / METER CHANGE-OUTS	77	1	NO. OF NEW SERVIC		-
NO. OF LEAK CA	ALLS (COMPANY / CUSTOMER)	0	8	NO. OF SERVICES REPLACED		1
NO. OF LEAKS REPAIRED		8		NO. OF SERVICES RETIRED		
LOST HOURS DUE TO ACCIDENTS - WEEK		0		LOST HOURS DUE TO ACCIDENTS - Y-T-D		
					1.1.0	0

- 1)High bill complaints continued from last week, but tapered off by mid-week. Monday morning was particularly bad as the pent up frustrations from the weekend were unleashed. We try not to take the accusations personally while defending the company's position. Our staffs are becoming more savvy with knowledge of gas costs, recoveries, degree days, billing cycle lengths, etc. Those customers who are not already convinced that their being ripped off, appreciate an honest, intelligent answer with clear and concise facts. We are doing a good job in that respect.
- 2) The crew took advantage of dry spring like weather before the rains came and-installed a new service on S Main St in Winchester to a customer converting from electric cable (ceiling) heat. Also, installed a long yard line in Lynn to a new modular home on Roark St. We were not able to complete the service line before the rains started.
- 3) The 2001 Trunk Line Survey was completed by Jim Thornburg and Jerry Fair. The entire survey was walked with an FI unit. One leak was found along SR 571, probably on a service tap.
- 4) Continued 2001 Reg Stn T&I and Emergency Valve Mntnc and the 2002 DOT vehicle and trailer inspections. Replaced several boards on the backhoe trailer.
- 5) Jeff Green and Kent Bothast completed 47 Public Building Surveys during the week.
- 6)Received and installed a new power-take-off for the GMC welding truck. The new unit is a Chelsea, replacing a Muncie, as recommended by the air compressor manufacturer.
- 7)We looked at moving outside 10 inside meters in downtown Winchester. We hope to complete this summer prior to the installation of new streets and sidewalks.
- 8)Stand-by received a call from Vectren Thursday evening regarding an odor complaint outside Astral's plant on US 27. The Randolph County Sheriff's Dept received the initial call and contacted Vectren. A Vectren employee responded, then called OVG per a pipeline marker. We responded, could not find the source, then contacted Astral and learned they had a Captan spill at their transfer station.

	Anna stick (a)		
	(V)VACATION (S)SICKNESS	(B) BEREAVEMENT (J)JURY DUTY	/ BRICHARD
ı	()	(a) severificial (a) and DOLA	' (WC)WORKER'S CO
-	Kent Bothast (V) 8	Manle II - (m)	(,
i		Mark Haney (V) 4	W D D2 - 1 8
-	Metvin Lewis (B) 16	H Lee Glidewell (c)	W D Fields
- 1	(~) 20	n hee bilaewell (c)	

OMPENSATION (O)OTHER ABSENCES W D Fields (V) 8

H Lee Glidewell (S)

DISTRICT	Winchester/Union City		V	VEEK ENDING	FEBRUARY 9, 2002	
CUSTOMERS C	CUSTOMERS CONNECTED		}	NO. OF RANGES SO		
CUSTOMERS DISCONNECTED		50)	NO. OF WATER HE	ATERS SOLD	4
CUSTOMER NET GAIN OR LOSS - WEEK		-2		NO. OF SPACE HEATERS SOLD		
CUSTOMER NET GAIN OR LOSS - Y-T-D		+22		NO. OF GAS GRILLS SOLD		
NO. OF OFFICE / OUTSIDE EMPLOYEES		9	13	NO. OF DRYERS SO	PLD	
NO. OF SERVICE	E CALLS / METER CHANGE-OUTS	32	9	NO. OF NEW SERVIO	CES INSTALLED	2
NO. OF LEAK CA	ALLS (COMPANY / CUSTOMER)	0	1	NO. OF SERVICES R	REPLACED	
NO. OF LEAKS REPAIRED		1		NO. OF SERVICES RETIRED		
LOST HOURS DUE TO ACCIDENTS - WEEK		0		LOST HOURS DUE TO ACCIDENTS - Y-T-D		0
 .						

- 1)The crew installed two new services in Lynn. One was a street bore for a new modular home (yard line installed last week). The other was for a business on Main St that initially wants gas for a generator.
- 2) Continued Regulator Station T&I and Emergency Valve Maintenance.
- 3) Degreased trucks and other equimpment at the warehouse. Completed DOT Inspections.
- 4) Staked right-of-way and video taped the SR 28 job.
- 5)Continued the Public Building Survey. Forty surveys were completed this week.
- 6)The permanent meter setting (Roots meter) was installed at the Mississinawa Valley School K-12 building this week. Previously, we had a diaphragm meter measuring several temporary heaters located throughout the building. However, the HVAC contractor needs to operate the boilers to provide adequate heat in the gymnasium area of this building to complete construction. Therefore, the fuel line to the boilers had to be installed and the permanent meter setting connected. We coordinated this work with the HVAC contractor. Temporary heaters are still being used in other locations due to incompleteness of construction.
- 7)The billings to date along SR 47 total \$27,105.43. The two offices collected \$2,239.64 in Bad Debts this year (\$1,798.07/UC, \$441.57/W).

ı		
	(V)VACATION (S) SICKNESS Rick Simmons (V) 8 Kent Bothast (V) 4 Jeff Horn (V) 6	(B) BEREAVEMENT (J)JURY DUTY (WC)WORKER'S COMPENSATION (O)OTHER ABSENCES G Dean Pratt (S) 8 H Lee Glidewell (O) 8 Birthday H Lee Glidewell (V) 4
ľ		

Number of Attachments 1 Signed Cd Wellace , District Manager

WOR DIST. RLL HCL SAM

OHIO VALLEY GAS CORPORATION / OHIO VALLEY GAS, INC. WEEKLY OPERATING REPORT

DISTRICT Connersville		١	NEEK ENDING	1-13-01	
CUSTOMERS CONNECTED		50	NO. OF RANGES SOLD		
CUSTOMERS DISCONNECTED		12	NO. OF WATER HEATERS SOLD		3
CUSTOMER NET GAIN OR LOSS - WEEK		8	NO. OF SPACE HEATERS SOLD		
CUSTOMER NET GAIN OR LOSS - Y-T-D	1	0	NO. OF GAS GRILLS	SSOLD	+
NO. OF OFFICE / OUTSIDE EMPLOYEES	8	19	NO. OF DRYERS SO	LD	
NO. OF SERVICE CALLS / METER CHANGE-OUTS	57	2	NO. OF NEW SERVICE	CES INSTALLED	+
NO. OF LEAK CALLS (COMPANY / CUSTOMER)		7	NO. OF SERVICES R	EPLACED	
NO. OF LEAKS REPAIRED	3	.	NO. OF SERVICES R	ETIRED	
LOST HOURS DUE TO ACCIDENTS - WEEK		2	LOST HOURS DUE T	O ACCIDENTS - Y-T-D	None

Equipment maintenance continues at Connersville plant.

Matt Sailor and Norman Bennington continue leakage survey, public building survey underway.

Three service line job orders executed by Connersville district. All three services installed in Timber Ridge subdivision in Dearborn Co..

1						The state of the s
1	(V)VACATION (S) SICKNESS	(B) BEREA	AVEMENT (J)JURY DUTY Terry Ervin	·(WC)wc	PKER'S COMPENSATION	(0) 07117
	Matt Sailor (S)	B hrs.	Terry Ervin	(S) 8	hrs.	(U) OTHER ABSENCES
	Rick Emmel (S)	3 hrs.	Robert Thurstor		hrs.	
	, , , , , , , , , , , , , , , , , , ,	hrs.	Scott Bare	1 1	hrs	
	Chris Mustin (S)	hrs.	Tom Watkins		hrs.	
٢		7		10110	7 - 174 /1/	
L	Number of Attachments_		Signed		THEN !	, District Manager
					7	_, _ or the manager

DISTRICT Connersville		WEEK ENDING 1-20		1-20-01	
CUSTOMERS CONNECTED	43		NO. OF RANGES SO	LD	
CUSTOMERS DISCONNECTED .			NO. OF WATER HEATERS SOLD		+-
CUSTOMER NET GAIN OR LOSS - WEEK	2	· · · · · · · · · · · · · · · · · · ·	NO. OF SPACE HEAT	ERS SOLD	1
CUSTOMER NET GAIN OR LOSS - Y-T-D	12		NO. OF GAS GRILLS	SOLD	+-
NO. OF OFFICE / OUTSIDE EMPLOYEES	8	19.	NO. OF DRYERS SOL	D .	-
NO. OF SERVICE CALLS / METER CHANGE-OUTS	107	7	NO. OF NEW SERVICE	ES INSTALLED	-
NO. OF LEAK CALLS (COMPANY / CUSTOMER)		3	NO. OF SERVICES RE	PLACED	+
NO. OF LEAKS REPAIRED	1		NO. OF SERVICES RE	TIRED	+
LOST HOURS DUE TO ACCIDENTS - WEEK	Non	e	LOST HOURS DUE TO	ACCIDENTS - Y-T-D	None

- Kiwanis meeting day and place changed for second time in less than a month.
 Meeting day will return to Wednesday with Great China Buffet as the new location.
- 2. Equipment maintenance continues at Connersville plant.
- 3. Matt Sailor and Norman Bennington continues public building leakage survey.
- 4. Drew Yando of Heath Consultants demonstrated new flame ionization unit at Connersville office on 1-17-01.
- 5. Used meters taken to Winchester on 1-15-01.
- 6. Transmission line crossing reports under way.

(V)VACATION (S) SICKNESS (B) BERE Jeff Banks (S) 40 hrs Rick Emmel (S) 8 hrs Terry Ervin (S) 2 hrs Norman Bennington (S) 8 hrs	AVEMENT (J)JURY DU Mike Sims Scott Bare Shannon Evans Susan Gansert	(S) 8 hrs Jason (S) 40 hrs Larry (S) 6 hrs (S) 13 hrs	King (S) S Bowen (S)	ABSENCES B hrs hrs hrs
Number of Attachments	Signed	NK MILLS	District	Manager

OVG FORM NO. 8 (Rev. 11/99)

OHIO VALLEY GAS CORPORATION / OHIO VALLEY GAS, INC. WEEKLY OPERATING REPORT

WOR DIST RLL O1/82/00 HCL W SAM DJB

DISTRICT	Connersville		W	EEK ENDING	1-27-01	
CUSTOMERS CONNECTED		32		NO. OF RANGES SOLD		1 .
CUSTOMERS DISCONNECTED		36		NO. OF WATER HEATERS SOLD		1
CUSTOMER NET GAIN OR LOSS - WEEK		- 4		NO. OF SPACE HEATERS SOLD		1
CUSTOMER NET GAIN OR LOSS - Y-T-D		8		NO. OF GAS GRILLS SOLD		
NO. OF OFFICE	/ OUTSIDE EMPLOYEES	8	19	NO. OF DRYERS SO	DLD	
NO. OF SERVIC	E CALLS / METER CHANGE-OUTS	105	10	NO. OF NEW SERVICES INSTALLED		
NO. OF LEAK C	NO. OF LEAK CALLS (COMPANY / CUSTOMER)		8	NO. OF SERVICES I	REPLACED	
NO. OF LEAKS REPAIRED		3		NO. OF SERVICES	RETIRED	
LOST HOURS	DUE TO ACCIDENTS - WEEK	None		LOST HOURS DUE	TO ACCIDENTS - Y-T-D	None

- 1. Fusion testing complete at Connersville plant on 1-23-01.
- Cement pad poured at Connersville district office to allow for installation of back up generator.
- 3. Matt Sailor and Norman Bennington continue public building survey.
- 4. Equipment maintenance continues at Connersville plant.
- 5. Russ Ozbun completed quarterly checks in Connersville district.
- Bruest heater re-installed at Guilford station.

(V) VACATION (S) SICKNESS	(B) BEREAVEMENT (J) JURY DUTY	· (WC)WORKER'S COMPENSATION (O)OTHER ABSENCES
Jeff Banks (S)	40 hrs. Susan Gansert	(S) 1 hr Norman Bennington (V) 8 hr
Scott Bare (S)	40 hrs! Barry Baker	(S) 2 hrs. Larry Bowen (O) 8 hr
	11 hrs. Chris Mustin	(S) 6 hrs.
Tricia Willhelm (S)	8 hrs. Norman Benning	gton (S) 8 hrs.
		1/1/41 - 11/1/41

Number of Attachments___

Signed

WOR DIST.

OHIO VALLEY GAS CORPORATION / OHIO VALLEY GAS, IN WEEKLY OPERATING REPORT

RLL HCL 00/05/01 SAM

						h Ql
DISTRICT	Connersville		. \	WEEK ENDING	2-3-01	•
CUSTOMERS CONNECTED		40		NO. OF RANGES SOLD		===
CUSTOMERS DISCONNECTED			44	NO. OF WATER HE	ATERS SOLD	
CUSTOMER NET GAIN OR LOSS - WEEK		- 4		NO. OF SPACE HEATERS SOLD		
CUSTOMER NE	T GAIN OR LOSS - Y-T-D		4	NO. OF GAS GRILLS	SSOLD	
NO. OF OFFICE	OUTSIDE EMPLOYEES	8	19	NO. OF DRYERS SO	LD	
NO. OF SERVICE	CALLS / METER CHANGE-OUTS	90	4	NO. OF NEW SERVICE	CES INSTALLED	
NO. OF LEAK CA	ALLS (COMPANY / CUSTOMER)		7	NO. OF SERVICES R	EPLACED	
NO, OF LEAKS R	REPAIRED		2	NO. OF SERVICES R	ETIRED .	
LOST HOURS D	LOST HOURS DUE TO ACCIDENTS - WEEK		one	LOST HOURS DUE TO	O ACCIDENTS - Y-T-E	None

- 1. Superintendents meeting held in Winchester on 1-30-01 and 1-31-01.
- 2. Matt Sailor and Norman Bennington continue public building leakage survey.
- 3. Equipment maintenance continues at Connersville plant
- 4. Barry Baker and Shawn Laudenbacher attended pre-construction meeting in Greenfield with Department of Transportation concerning bridge over Village Creek on SR 1 South.

(V)VACATION (S) Jeff Banks Terry Ervin Dale Steele Jason King	SICKNESS (B) BERI (S) 40 hrs. (S) 8 hrs. (S) 2.5 hrs. (S) 8 hrs.	Randy Davis	(WC)WORKER'S COMPENSATION (O)OTHER ABSENCES (S) 16 hrs. Raleigh Isaacs (V) 2 hrs. (V) 12 hrs. (V) 8 hrs. (V) 8 hrs.
Number of Atta	achments 2	Signed //	January 1980 - 1980 - 1980 - 1980 - 1980 - 1980 - 1980 - 1980 - 1980 - 1980 - 1980 - 1980 - 1980 - 1980 - 1980

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District Manager

OHIO VALLEY GAS CORPORATION / OHIO VALLEY GAS, INC. **WEEKLY OPERATING REPORT**

DISTRICT Connersville		V	VEEK ENDING 2-10-01	
CUSTOMERS CONNECTED		55	NO. OF RANGES SOLD	1
CUSTOMERS DISCONNECTED		50	NO. OF WATER HEATERS SOLD	+
CUSTOMER NET GAIN OR LOSS - WEEK		5	NO. OF SPACE HEATERS SOLD	
CUSTOMER NET GAIN OR LOSS - Y-T-D		9	NO. OF GAS GRILLS SOLD	
NO. OF OFFICE / OUTSIDE EMPLOYEES	8	19	NO. OF DRYERS SOLD	
NO. OF SERVICE CALLS / METER CHANGE-OUTS	42	8	NO. OF NEW SERVICES INSTALLED	1
NO. OF LEAK CALLS (COMPANY / CUSTOMER)		9	NO. OF SERVICES REPLACED	<u> </u>
NO. OF LEAKS REPAIRED		2	NO. OF SERVICES RETIRED	
LOST HOURS DUE TO ACCIDENTS - WEEK	None		LOST HOURS DUE TO ACCIDENTS - Y-T-D	None

- Public building leakage survey continues.
- Safety meeting held in district office 2-7-01. 2.
- Equipment maintenance continues at Connersville plant. 3.
- One service line job order executed by Connersville district, intalled on Misty 4. Lane off Sawdon Ridge Rd.
- Two new trucks, 404 and 405, were received. These were assigned to Jeff Banks and 5. Shawn Laudenbacher.

(V)VACATION (S) SICKNESS	(B) BEREAVEMENT	(J)JURY DUTY (WC)WORKER'S COMPENSATION (O)OTHER ABSENCES
Jeff Banks (S)	40 hrs/	John Buehner (V) 8 hrs.
Eric Steele (S)	8 hrs.	Robert Thurston(V) 8 hrs.
Dale Steele (S)	8 hrs.	Tom Watkins (V) 4 hrs.
		The self Cu
Number of Attachments	Signed	Dictrice M.

OVC FORM NO. B (REV. 1199)

OHIO VALLEY GAS CORPORATION / OHIO VALLEY GAS, INC. WEEKLY OPERATING REPORT

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DISTRICT	Connersville		V	IEEK ENDING	2-17-01	711
CUSTOMERS C	ONNECTED		57	NO. OF RANGES S	OLD	T
CUSTOMERS DISCONNECTED			59	NO. OF WATER HEATERS SOLD		
CUSTOMER NET GAIN OR LOSS - WEEK		_	2	NO. OF SPACE HEA	TERS SOLD	1
CUSTOMER NET GAIN OR LOSS - Y-T-D			7	NO. OF GAS GRILLS	SSOLD	
NO. OF OFFICE	OUTSIDE EMPLOYEES	8	19	NO. OF DRYERS SO	LD	+
NO. OF SERVICE	E CALLS / METER CHANGE-OUTS	103	2	NO. OF NEW SERVI	CES INSTALLED	1
NO. OF LEAK CA	LLS (COMPANY / CUSTOMER)		5	NO. OF SERVICES R	EPLACED	
NO. OF LEAKS R	EPAIRED		1	NO. OF SERVICES R	ETIRED	
LOST HOURS DU	JE TO ACCIDENTS - WEEK	Non	е	LOST HOURS DUE T	O ACCIDENTS - Y-T-D	None

- l. Public building leakage survey continues outside Connersville city limits.
- 2. Equipment maintenance continues at Connersville plant.
- 3. Two service line job orders executed by Connersville district. One installed on Austin lane off Henderson Rd., and one retired in Connersville.
- 4. Dig-in by Corbitt & Sons Construction Co. on Ranch Rd., Connersville. (SEE attachment

(V)VACATION (S) SICKNESS Jeff Banks Matt Sailor Raleigh Isaacs Chris Mustin	(B) BEREAVEMEN (S) 40 hrs. (S) 8 hrs. (S) 8 hrs. (S) 8 hrs.	T (J)JURY DUTY Robert Thurst Barry Baker Diane VanLue John Buehner	(WC)WORKER'S COMPENSATION on (S) 16 hrs. (V) 40 hrs. (V) 8 hrs. (V) 8 hrs.	(O)OTHER ABSENCES
Number of Attachments	4 Sign	ed	MALWELL	District

WOR DIST. RLL 02/20/0/ HCL SAM

OHIO VALLEY GAS CORPORATION / OHIO VALLEY GAS, INC. WEEKLY OPERATING REPORT

DISTRICT Connersville		V	veek ending	2-24-01	
CUSTOMERS CONNECTED		44	NO. OF RANGES SO	DLD	7
CUSTOMERS DISCONNECTED		45	NO. OF WATER HEATERS SOLD		
CUSTOMER NET GAIN OR LOSS - WEEK	_	1	NO. OF SPACE HEA	TERS SOLD	1
CUSTOMER NET GAIN OR LOSS - Y-T-D		5	NO. OF GAS GRILLS	SOLD	+-
NO. OF OFFICE / OUTSIDE EMPLOYEES	8	19	NO. OF DRYERS SOL	D	
NO. OF SERVICE CALLS / METER CHANGE-OUTS	63	2	NO. OF NEW SERVIC	ES INSTALLED	-
NO. OF LEAK CALLS (COMPANY / CUSTOMER)		10	NO. OF SERVICES RE	EPLACED	-
NO. OF LEAKS REPAIRED		4	NO. OF SERVICES RE	TIRED	+
LOST HOURS DUE TO ACCIDENTS - WEEK	Non	e	LOST HOURS DUE TO	ACCIDENTS - Y-T-D	None

- Preparation for 154 inventory wunderway at plant.
- Public building leakage survey continues.
- Five service line job orders executed by Connersville district. Two installed in Old Orchard subdivision off Henderson Rd., three retirements in Connersville,
- 4. New truck 412, which is an F350, returned from utility body company.
- 5. Robert Thurston involved in single vehicle accident on way to work on 2-22-01. Broken left arm along with 3 broken ribs and cuts to left eye. Accident occurred in personal vehicle.
- Preparing trailers for painting and safety strips.

(V)VACATION (S) S Jeff Banks Kay Parks Bob Thurston Chris Mustin	ICKNESS (B) BERE 40 hf8: (S) 10 hrs. (S) 16 hrs. (S) 6 hrs. (V)	AVEMENT (J)JURYDUTY Tricia Willhelm	(WC)WORKER'S COMPENSATION 8 hrs (B)	(O)OTHER ABSENCES
Number of Attac	hments_0	Signed	MIMA.	District Manager

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LOST HOURS DUE TO ACCIDENTS - Y-T-D

OHIO VALLEY GAS CORPORATION / OHIO VALLEY GAS RLL 03/05/01 WEEKLY OPERATING REPORT SAM

	N	/EEK ENDING Mar. 3. 2001	
	30	NO. OF RANGES SOLD	Ī
	40	NO. OF WATER HEATERS SOLD	1
_	10	NO. OF SPACE HEATERS SOLD	1
	4	NO. OF GAS GRILLS SOLD	1
8	19	NO. OF DRYERS SOLD	
S 103		NO. OF NEW SERVICES INSTALLED	
	5	NO. OF SERVICES REPLACED	<u></u>
	1	NO. OF SERVICES RETIRED	
	8	30 40 - 10 - 4 8 19 5 103	30 NO. OF RANGES SOLD 40 NO. OF WATER HEATERS SOLD - 10 NO. OF SPACE HEATERS SOLD - 4 NO. OF GAS GRILLS SOLD 8 19 NO. OF DRYERS SOLD NO. OF NEW SERVICES INSTALLED 5 NO. OF SERVICES REPLACED

- 1. 154 inventory taken at Connersville plant on 2-26-01.
- 2. Tool boxes installed on new trucks 404 and 405.

LOST HOURS DUE TO ACCIDENTS - WEEK

3. Matt Sailor and Norman Bennington continue public building leakage survey outside Connersville city limits.

None

- 4. Equipment maintenance continues at Connersville plant.
- 5. Turbine meter installed at Visteon on 3-1-01. Turbine meter replaced 56M Roots meter.
- 6. Four service line job orders executed by Connersville district. One retired in Connersville, one each installed in St. Leon, Penntown, and Sunman.
- 7. Jeff Banks returned to work on Monday, February 26th, after an extended sick leave.

I	AA	(5)	4.0		9194	The second secon
l	(V)VACATION (S) SICKNESS Barry Baker (S) 3	(B) BERE	EAVEMENT (J)JURY DUT	ry - (Μ	(C)WORKER'S COMPENSATIO	N (O)OIHER ACCESS
1	Barry Baker (S) 3	hrs	Tricia Willhelm	(S)`	1.5 hrs	(O)OTHER ABSENCES
Į	Jeff Banks (S) 8	hrs	Dale Steele	(V)	8 hrs	
	Robert Thurston(S) 40	hrs -	Norman Benningto	n(V)	4 hrs	
	Rick Emmel (S) 8	hrs	Tricia Willhelm	(B)	8 hrs	
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4	Microsham of Association		C' 1		A Company of the Control of the Cont	

Number of Attachments /

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OVG FORM NO. 8 (Rev.11/99)

OHIO VALLEY GAS CORPORATION / OHIO VALLEY GAS, INC RLI WEEKLY OPERATING REPORT SAM

WOR DIST.
RLL
HCL
SAM

DISTRICT Sullivan	•	V	VEEK ENDING	December 9, 2000	
CUSTOMERS CONNECTED		22	NO. OF RANGES S	OLD	T
CUSTOMERS DISCONNECTED	2	3	NO. OF WATER HE	ATERS SOLD	+
CUSTOMER NET GAIN OR LOSS - WEEK	_	NO. OF SPACE HEATERS SOLD		1-	
CUSTOMER NET GAIN OR LOSS - Y-T-D	-3	8	NO. OF GAS GRILLS	SSOLD	
NO. OF OFFICE / OUTSIDE EMPLOYEES.	5	8	NO. OF DRYERS SO	LD	1
NO. OF SERVICE CALLS / METER CHANGE-OUTS	26	1	NO. OF NEW SERVIO	CES INSTALLED	1
NO. OF LEAK CALLS (COMPANY / CUSTOMER)		9	NO. OF SERVICES R	EPLACED	
NO. OF LEAKS REPAIRED	2		NO. OF SERVICES R	ETIRED	
LOST HOURS DUE TO ACCIDENTS - WEEK	non	e	LOST HOURS DUE TO	O ACCIDENTS - Y-T-D	444

- 1. Lloyd Spencer was in the District on Thursday to meet with the staff. While here he attended the District's Christmas Party which was held at the Oasis Lounge in Farmersburg.
- 2. During the week the crew added odorant at the Farmersburg and Hymera Purchase Stations, and worked on maintenance of the warehouse, equipment and vehicles.
- 3. Ron Reed, Mike Hawker and Jim Dean worked on the Annual Public Building Leak Survey.
- 4. A newspaper article about the proposed Enviropower Plant is attached.

(V)VACATION (S) SICKNESS (B) BEREAVEMENT (J)JURY DUTY (WC)WORKER'S COMPENSATION (O)OTHER ABSENCES

Rose Snapp (V) 2 & (O) 4 Jim Dean (V) 8

Number of Attachments 3

Signed

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OYG FORM NO. 8 (Rev. 11/99)

OHIO VALLEY GAS CORPORATION / OHIO VALLEY GAS, INC. WEEKLY OPERATING REPORT

WOR DIST.
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DISTRICT	Sullivan		N	IEEK ENDING	December 16, 200	0
CUSTOMERS C	CONNECTED	1	5	NO. OF RANGES S	OLD	
CUSTOMERS D	ISCONNECTED	1	0	NO. OF WATER HE	ATERS SOLD	
CUSTOMER NE	T GAIN OR LOSS - WEEK		5	NO. OF SPACE HEA	ATERS SOLD	
CUSTOMER NE	T GAIN OR LOSS - Y-T-D	-3	3	NO. OF GAS GRILLS	SSOLD	
NO. OF OFFICE	/ OUTSIDE EMPLOYEES	5	8	NO. OF DRYERS SO)LD ·	
NO. OF SERVICE	E CALLS / METER CHANGE-OUTS	13		NO. OF NEW SERVI	CES INSTALLED	1
NO. OF LEAK CA	ALLS (COMPANY / CUSTOMER)		3	NO. OF SERVICES R	REPLACED	
NO. OF LEAKS F	REPAIRED			NO. OF SERVICES R	ETIRED	
LOST HOURS D	UE TO ACCIDENTS - WEEK	no	one	LOST HOURS DUE T	O ACCIDENTS - Y-T-D	444

- 1. The first big winter storm of the season hit the district on Wednesday and dumped approximately eight inches of snow on the area. The second one hit on Saturday evening with several inches of snow along with thirty mile an hour winds. This caused wind chill factors close to forty below zero and severe drifting of snow. U.S. 41 South from Terre Haute to Sullivan was closed for a while on Saturday night and I-70 from Brazil to Riley was closed on Sunday afternoon. Another storm with two to five inches of snow and winds up to twenty-five miles an hour are predicted for Monday evening.
- 2. During the week the crew installed one new service line in Sullivan and worked on maintenance of the warehouse, equipment and vehicles. The service line was an emergency installation due to the replacement of a broken fuel oil furnace with a natural gas furnace.
- 3. Ron Reed, Mike Hawker and Jim Dean worked on the Annual Public Building Leak Survey.
- 4. Two newspaper articles are attached regarding natural gas costs. The article from the Terre Haute Tribune Star is interesting in its misstatement of information.

(V)VACATION	(S) SICKNESS	(B) BEREAVEMENT	(J)JURY DU	TY (WC)WORKER'S	S COMPENSATION	(O)OTHER ABSENCES
	napp (S) 8 ean (V) 8	Elizabeth Schmid Gary Reed (V) 8		Bryan King (V) 8	Bruce Ayer	rs (V) 4 & (B) 8
			77	1-11-		

Number of Attachments 2

Signed

OVG FORM NO. 8 (Nov.1 79)

OHIO VALLEY GAS CORPORATION / OHIO VALLEY GAS, INC WEEKLY OPERATING REPORT

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SAM

DISTRICT Sullivan	WEEK ENDING December 30, 200		December 30, 200	· · · · · · · · · · · · · · · · · · ·	
CUSTOMERS CONNECTED					
CUSTOMERS DISCONNECTED		7	NO. OF WATER HEATERS SOLD		
CUSTOMER NET GAIN OR LOSS - WEEK					
CUSTOMER NET GAIN OR LOSS - Y-T-D		28	NO. OF GAS GRILLS SOLD		
NO. OF OFFICE / OUTSIDE EMPLOYEES	5	8	NO. OF DRYERS SOLD		-
NO. OF SERVICE CALLS / METER CHANGE-OUTS	3 13	1	NO. OF NEW SERVICES	SINSTALLED	+-
NO. OF LEAK CALLS (COMPANY / CUSTOMER)		9	NO. OF SERVICES REP		+
NO. OF LEAKS REPAIRED	NO. OF SERVICES RETIRED		RED		
OST HOURS DUE TO ACCIDENTS - WEEK		ne	LOST HOURS DUE TO ACCIDENTS - Y-T-D		

- 1. During the week the crew replaced a leaking fuel line in Dugger.
- 2. Due to the continuing inclement weather during the week the crew was also utilized to assist in meter reading and worked on vehicle maintenance.
- 3. Jeff Phillips attended the HELP 2001 Program meeting that was held in Winchester on Wednesday.
- 4. The Southwest School Corporation, Northeast School Corporation and Pike County School Corporation buildings were surveyed during the week as part of the Annual Public Building Leak Survey. No leaks or code violations were found.
- 5. The District Office was closed on Monday for the Christmas Holiday.

(V)VACATION (S) SICKNESS (B) BEREAVEMENT (J)JURY DUTY (WC)WORKER'S COMPENSATION (O)OTHER ABSENCES

Bruce Ayers (V) 16 Jim Dean (V) 32 Rose Snapp (S) 8 Mike Hawker (V) 32 Bryan King (V) 4 John Adams (V) 16 Ken Sevier (V) 4 Jeff Phillips (O) 4

Number of Attachments o Signed 47 M. , District Manager